

Humana Medicare Advantage PPO Network

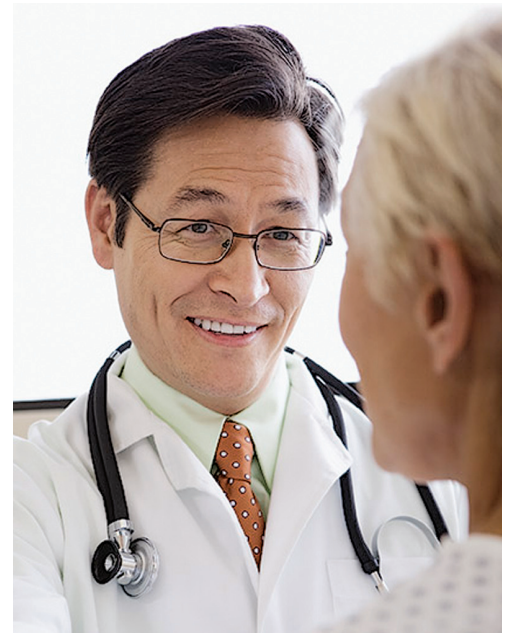
Five Great Reasons to Use Humana Network Providers

Your Humana Group Medicare Employer PPO Plan covers eligible healthcare services and treatment you receive from any licensed provider accepting Medicare. Your plan membership also gives you guaranteed access to the Medicare Advantage PPO provider network – doctors, clinics, hospitals and other contracted providers who work closely and regularly with Humana.

Here are five great reasons you should consider using a Humana network provider for your care:

Humana Medicare Advantage PPO Network Providers:

1. Are contractually obligated to accept payment for treating Humana Group Medicare Employer PPO Plan members. As long as they are accepting new members, they will treat you. Out-of-network providers can decline to accept Medicare at any time, effectively dropping you as a patient.
2. Are committed to delivering efficient, cost-effective, and coordinated care. With their easy access to, and experience with, Humana's administrative and provider systems, network providers won't waste your time or money. When network providers share information through Humana's administrative systems, patients often enjoy a more successful outcome.
3. Meet Humana's credentialing standards. Every provider applying for network participation must present evidence of education, training, licensing, and experience. Providers not meeting our requirements are not accepted. Our easy-to-use online tools have the information you need to learn about network providers in your area, so you can choose the ones who best meet your specific needs.
4. Understand Humana's extra commitment to wellness and patients with chronic conditions. We offer in-network providers special information on wellness, services and treatment programs for 20 illnesses that require extensive care, ranging from heart failure and coronary artery disease, to rheumatoid arthritis and Parkinson's disease.
5. Keep up to date. Our credentialing team monitors network providers' continuing education. Humana also offers network providers and their administrative staffs a wide variety of education and training programs, all designed to ensure that you are treated both effectively and professionally by everyone on the provider's care team.



continued

HUMANA
Guidance when you need it most

How to Find a Humana Medicare Advantage PPO Network Provider

- Refer to your directory, visit our Website at **Humana.com**, or call Humana Group Medicare Customer Care at 1-800-824-8242. If you have a speech or hearing impairment and use a TTY, call 711. We're available Monday through Friday from 8 a.m. to 8 p.m.

About Humana – A Fortune 100 Company

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health and supplemental benefits companies, with approximately **10.4 million members**; including **more than 3.6 million covered by Medicare Advantage Programs** throughout the United States and Puerto Rico. **Humana is a full-service benefits solutions company**, offering a wide array of health and supplemental benefit plans for employer groups, government programs, and individuals.

With more than 49 years of experience in the health industry, Humana is a recognized leader in the areas of wellness and chronic disease management programs for our members. In addition to providing health benefits, we **educate members about their choices and guide them to make informed decisions** about their health coverage and care. To find out more about Humana, visit our Website, **Humana.com**.



A Health plan with a Medicare contract, available to anyone enrolled in both Part A and Part B of Medicare. (For Part B plans, available to anyone entitled to Part A and enrolled in Part B of Medicare.) The benefit information provided herein is a brief summary, not a comprehensive description of benefits. For more information contact the plan. You must continue to pay your Medicare Part B premium. Limitations, copayments, and restrictions may apply.

This document is available in alternative formats or languages. Please call customer care at 1-800-733-9064 (TTY: 711), seven days a week from 8 a.m. to 8 p.m. If you're asked to leave a message, we'll call you back by the end of the next business day.

Este documento también está disponible en otros formatos e idiomas. Llame al departamento de Atención al Cliente al 1-800-733-9064 (TTY: 711) los siete días de la semana, de 8 a.m. a 8 p.m. Si usted deja un mensaje, le devolveremos la llamada durante el próximo día hábil.